



***University  
Ombuds Office***

# University Ombuds Office

- An Ombudsman provides confidential, independent, informal and impartial assistance for all members of the university community in resolving intra-campus conflicts and disputes; in promoting fair and equitable treatment within the University; and in fostering the general well being of the Stony Brook community.
- Judi Segall, University Ombudsperson
- Maureen Brower, Associate Ombudsperson



# University Ombuds Office

## ***Ombuds Office Mission***

A source of information and advice on institutional policies, procedures, rules, regulations;

Provide informal and confidential assistance to campus community members for resolution of University related concerns;

Provide coaching and assist in the development of options for individual inquirers to consider in seeking resolution;

Act as an agent of positive change to improve University practices and procedures.



# University Ombuds Office

## *When would I use the Ombuds Office ?*

- Need a sounding board to work out a plan to deal with a university related concern.
- Want a fresh and impartial perspective
- Need clarification on a particular policy or procedure
- Would like to explore all possible options
- Would like someone to listen impartially to your concerns



## *What kinds of issues can I discuss with the Ombuds ?*

- Policy and procedural issues
- Interpersonal conflict with peer, advisor or colleague
- Intellectual property or authorship concerns
- Supervisory concern
- Disciplinary Matters
- Discrimination
- Harassment
- Safety Concerns
- Evaluation Concerns
- Other workplace or academic related concerns



***“You can’t solve a problem with the same mind that created it.”***

***– Albert Einstein***

